

Where is my Serial Number ?

Perpetual License - Hardware Key Protection Serial Numbers

If you have a hardware key (dongle) as a protection device for your perpetual license then you will find the serial number as a 6 digits number printed in the dongle.

For Embroidery Office products in this licensing mode the serial numbers starts with the number 3, ie: 300001.

For Stitch Era or Hotfix Era products in this licensing mode the serial numbers starts with the number 4, ie: 400001.

Perpetual License - KeyLess Protection Serial Numbers

If you have a KeyLess protection for your perpetual license then you will find the serial number in the purchase email sent to you or in the software, in the "Help" ribbon menu.

For all the products in this licensing mode the serial numbers are a 9 digits number starting with the number 1, ie: 100000152.

Subscriptions Serial Numbers

If you have a Subscription Licensing mode then you will find the serial number in the software purchase email or the activation email sent to you.

For all the products subscribed in version 17 of the software the serial numbers are a 8 digits number starting with the number 9, ie: 90000134.

For all the products subscribed in version 20 of the software the serial numbers are a 9 digits number starting with the number 1, ie: 100000152.